(APRIL 2021 - MARCH 2026)



Local merchants and community heart, along West Broadway, from Collingwood to Larch!

5-YEAR TERM FROM APRIL 2021 - MARCH 2026

WHAT IS THE WEST BROADWAY BIA?

- 1 of 22 Business Improvement Areas (BIAs) in Vancouver.
- Specifically funded district to promote and enhance the business area.
- Represents all 300+ businesses and 150+ commercial properties in the BIA.
- Volunteer Board of (awesome) local merchants and property owners.
- Operates with **one staff and smallest budget** as a newer BIA relative to others.

5-YEAR TERM FROM APRIL 2021 - MARCH 2026

EXECUTIVE DIRECTOR INTRODUCTION:

- Growing up in small business. International business experience, marketing education / background (communications and design).
- Making railings at Dad's factory and breaking dishes at Mom's restaurant. OPA!
- Working in small business neighbourhoods since 1995, and with WBBIA since formation.
- Developed award-winning initiatives in multiple business areas, including festivals, street enhancements and marketing.









5-YEAR TERM FROM APRIL 2021 - MARCH 2026

BIA ADVOCACY TO SUPPORT SMALL BUSINESSES

- Part of the Vancouver BIA Partnership
 - A coalition of all 22 BIAs in the City of Vancouver representing over 20,000 commercial businesses and property owners.
 - Collectively, we champion healthy and vibrant commercial districts.
 - We liaise on civic initiatives, share resources and advocate to address common issues for businesses and business areas.
- Memberships & Partnerships:
 - BIABC, Small Business BC, LOCO BC, Tourism Vancouver and much more.
 - City of Vancouver valuable partnership with various departments for streetscape initiatives, events, small business support and more.









5-YEAR TERM FROM APRIL 2021 - MARCH 2026

WHAT DOES THE BIA DO?!

Marketing and Events | Street Enhancement | Community Engagement | Advocacy

















5-YEAR TERM FROM APRIL 2021 - MARCH 2026

VALUE OF SMALL BUSINESS NEIGHBOURHOODS

- Local amenities
 - Providing necessary goods and services for locals to 'live local', and serving visitor needs too.
- Independent, family businesses
 - In BC, small businesses represent 98% of businesses (<50 employees), 84% with less than 5 employees.*
- Local employment
 - Over 1 million jobs in BC are derived from small businesses, accounting for 45% of the total employment in the province.*







*Retrieved from: https://www2.gov.bc.ca/assets/gov/employment-business-and-economic-development/business-management/small-business/sb_profile.pdf







5-YEAR TERM FROM APRIL 2021 - MARCH 2026

VALUE OF SMALL BUSINESS NEIGHBOURHOODS

- Social connections
 - The 'living room' of the community gathering places to come together.
 - Attracting tourists from around the world.
- Supporting community
 - Providing resources and donations to local neighbourhood houses, schools and more.
 (Eg. WBBIA raised \$5000 for a local playground build)
- Civic engagement
 - Constructive dialogue and informed decision making for the greater good.













5-YEAR TERM FROM APRIL 2021 - MARCH 2026

LOCAL PROPERTY OWNERS = LOCAL COMMUNITY DEVELOPERS

- Property developers from family businesses with over 75 years of community roots.
 - Eg. Dino and Dimitri Bonnis, Riley and Brandon Mari, Alex and Tim Orr
- Engaging the community to inform developments.
 - Eg. Hollywood Theatre Revitalization
- Local property owners/developers help merchants relocate and stay in the community.
 - Eg. Kidsbooks, The Travel Bug, Exposure, Sparkle & Junebug















5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Street enhancement

• Past and present initiatives - tree and pole lighting, social employment clean team, bike racks and other infrastructure.













5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Street enhancement

• Past and present initiatives – murals, live painting activations and utility box art wraps.













5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Marketing

• **Past and present initiatives** – Promotion campaigns, advertising, seasonal events, Greek Day support and sponsorship.















5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Marketing

• **Past and present initiatives** – BIA website, social media, and digital updates (e-newsletters to business and community contacts).















5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Advocacy and Partnerships

• **Past and present initiatives** – lowering businesses taxes (presentations and media features, improved policies), BIZMAP Neighbourhood profiles, community engagement and partnership with business and community stakeholders*















*Local businesses, City of Vancouver, Board of Trade, Tourism Vancouver, BIABC, IDA, Kits Business Leaders, Kits Community Centre, Kits House, West Side Family Place, Family Services, Kits Library, local schools and more. More info: www.kitsonbroadway.com/resources/community

5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Advocacy and Partnerships

• **Past and present initiatives** – COVID economic response and recovery: Masks and Meals campaign, Open with Care reopening campaign, economic relief and recovery (developed economic recovery presentation for Mayor & Council)*













*Participating on Vancouver BIA committees and developing citywide BIA campaigns (seasonal promotions, developed Vancouver BIA value report and website). **More info:** www.kitsonbroadway.com/resources and www.kitsonbroadway.com/resources and www.kitsonbroadway.com/resources and www.vancouverbiapartnership.com

5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Upcoming initiatives

- Street Enhancement more street lighting, banners, public art, public space.
- Marketing new website, shop local neighbourhood app, more social media.
- Advocacy property assessments and tax policy; permits / licensing / zoning; transit.



5-YEAR TERM FROM APRIL 2021 - MARCH 2026

Q&A, ideas, suggestions:

- **Street Enhancement** initiatives to beautify and brighten the streetscape, safety and cleanliness / maintenance.
- Marketing initiatives to promote the business area and local businesses.
- Advocacy initiatives to support local business and commercial property owners.



5-YEAR TERM FROM APRIL 2021 - MARCH 2026

thank you!



Please complete our brief (less than 5 minute!) renewal survey at:

www.surveymonkey.com/r/QCJMYBK